

TITLE PAGE

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LANSDOWNE RURAL TELEPHONE CO. LTD.

GENERAL TARIFF

Containing:

Terms of Service

Definitions

Tariffs for:

Exchange Service

Other Services and Facilities

This Tariff specifies the rates, charges and terms applicable to service, equipment and facilities furnished by the Company.

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PREFACE

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1. GENERAL

- 1.01 This General Tariff contains the terms and conditions of the basic contract for service that exists between Lansdowne Rural Telephone Co. Ltd., hereinafter called the Company, and each of its customers or lessees for all services, equipment and facilities furnished by the Company. Refer to Section 80, Terms of Service.
- 1.02 The other sections contain the rates, rentals and charges for all service, equipment and facilities provided on a general basis in all of the Company's exchanges.
- 1.03 The Company must apply the rates specified in this Tariff. There is no authority to apply different rates and charges for service, equipment or facilities unless otherwise specified in the Tariff.
- 1.04 In this General Tariff, "Commission" means the Canadian Radio-television and Telecommunications Commission.

2. TARIFF REVISIONS

- 2.01 Changes will be shown on the revised page as follows:
  - (a) The revision issue will be shown at the top of the page immediately to the right of the page number.
  - (b) The revisions will be noted by a code and/or a symbol (see Section 30) shown in the left hand margin.
  - (c) Only the current changes will be indicated on the page.
- 2.02 Check pages (Section 50) will be issued with each set of revisions and will show all pages that have been revised or introduced by means of an asterisk (\*).

3. NUMBERING

- 3.01 Numbering in this Tariff will be shown in the following manner:
  - 120-2.01(a)(1).
  - 120 denotes the Section
  - 2 denotes the Sub-section
  - 2.01 denotes the Item
  - (a) denotes the Paragraph
  - (1) denotes the Article

GENERAL TARIFF

CODES AND SYMBOLS

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<u>CODE</u>	<u>DENOTES</u>
C .....	Change in wording or correction
R .....	Reduction in rate or charge
A .....	Increase in rate or charge
N .....	New rate or charge
NC .....	Denotes no change in rate or charge
S .....	Reissued matter

## GENERAL TARIFF

## ABBREVIATIONS

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<u>ABBREVIATION</u>	<u>DENOTES</u>
40MHZ	40 megahertz
60HZ	60 hertz
110V	110 volts
%	per cent
/sec	per second
A.C.	alternating current
Amp Hr.	ampere-hour
A.S.R.	automatic sending and receiving (teletypewriter)
BIF	business interphone --F
B.R.A.	base-rate area
B.S.S.	business service systems
Bus.	business
C.D.F.	central distribution frame
C.O.	central office
Cont'd	continued
D.C.	direct current
D.S.L.T.	dial station line terminal
E.A.S.	extended area service
Ext.	extension
H.F.	high frequency
I/C	incoming
Km	kilometer
L.R.A.	locality rate area
M.E.S.C.	multi-element service charge
MRC	monthly recurring charge
N/A	not applicable
No.	number
NRC	non-recurring charge
P.A.B.X.	private automatic branch exchange
P.B.X.	private branch exchange
P.S.R.	page type-sending and receiving (teletypewriter)
P.T.C.	program transmission channel
Rev.	revision
R.G.	rate group
S/A	special assembly
S.C.	service charge
SSB	single side-band
SS-1	selective-signalling system
T.V.	television
TWX	teletypewriter exchange service
USOC	uniform service order code
VHF	very high frequency
WATS	wide area telephone service

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				0	2		0	12
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						850	1	1
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				1	2		0	3
				0	3		0	4
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	1	2		0	5	900	900	0
								1
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	0	2	220	0	1		1	3
	0	3						
	0	4	240	1	1			
	0	5						
			260	1	1			
100	1	1		0	2			
	1	2		0	3			
	2	3		0	4			
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GENERAL TARIFF

PROPOSED TARIFF PAGE  
CARRIER ACCESS TARIFF

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1. GENERAL

For more information on this item please refer to OIST Section 2.

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~~CRTC Order 94-1360 Date 17 November 1994~~

GENERAL TARIFF

GENERAL

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1. RETURNED CHEQUE CHARGE

For more information on this item please refer to OIST Section 1, page 110 .

See OIST SECTION 1  
PAGE 112  
GENERAL

2. LATE PAYMENT CHARGE

2.01 At every monthly billing, a late payment charge is applicable to each account not in dispute for which payment has not been received by the Company within 30 days from the date the account is mailed.

Interest per month on amount in arrears is charged at the rate of 2.0% compounded monthly on any unpaid balance over \$7.50

Minimum charge of \$0.25

3. GENERAL TERMS AND CONDITIONS

3.01 The following terms and conditions apply for all service, equipment and facilities furnished by the Company as provided for in its various Tariffs.

3.02 Except as provided for in OIST Section 30 - 4.03, the Company may require that customers install and/or maintain telephones, equipment or facilities provided by the Company and assume all risks and liabilities incident to the installation, maintenance and operations thereof when such telephones, equipment or facilities are located in places involving unusual hazards. The Company may compensate such customers by means of monthly allowances to be set off against the Company's standard monthly rates.

3.03 The customer shall arrange and pay for a local supply of suitable commercial electric energy with outlet, when required for the operation of Company-provided equipment furnished to the customer.

GENERAL TARIFF

DEFINITIONS

---

ADDITIONAL TELEPHONES - See 220 - 1.01.

ADJOINING EXCHANGES - Exchanges whose boundaries are common at any point, except where a boundary consists of a large natural barrier.

BASE RATE AREA - The area served by an exchange where Primary Exchange Services are provided at basic rates. Outside of the Base Rate Area or but within the same Exchange Area, mileage charges apply. See 100-3.01

BASIC SERVICE - Service that is limited to the offering of transmission capacity for the movement of information.

BAUD - The signalling speed of a channel in pulses.

BIT - A single binary decision or the equivalent amount of information to be transmitted or received.

BUILDING - A structure with outside walls and roof. Adjoining buildings with abutting walls are considered to be a single building for purposes of this Tariff when there are one or more suitable doorways in the walls at or above street level and the Company is able to route its channels through the walls.

BUSINESS SERVICE - See 170-2.01

CENTRAL OFFICE - Dial or manual switching equipment used to terminate and interconnect central office lines and trunk lines. See also definition of wire centre.

CENTRAL OFFICE LINE - A channel that connects one or more main telephone services directly with a central office.

CHANNEL - An electrical path provided by a physical conductor or otherwise, as the Company elects, for the transmission of electric energy.

CIRCUIT - See "Channel".

CLASS OF SERVICE

- When applied to customers' exchange service this is the term used to describe the character of its primary use which determines whether the business or residence rate classification applies (See 170-1.01).

- When applied to message toll service this is the term used to describe the type of message which determines whether the person-to-person or station-to-station rate classification applies.

## GENERAL TARIFF

DEFINITIONS

---

DEFINITIONS (Cont'd)

**CLOSED CIRCUIT (VIDEO)** - A channel that connects an originating point directly with viewing equipment provided by the lessee at one or more locations. Each such location is considered to be a service point.

**CONNECTING COMPANY** - A person, corporation, association or firm which operates one or more exchanges that interchange traffic with the Company.

**CONTINUOUS PROPERTY** - The portion of land occupied by a customer that does not extend beyond property occupied by another party. Where, however, a customer occupies portions of land fronting on both sides of a public thoroughfare and opposite to each other, or is the sole occupant of buildings located thereon, these portions of land are considered to be continuous property if suitable poles, conduit or enclosed passageway for the placing of channels between them or between such buildings are provided, installed and maintained by or at the expense of the customer.

**CUSTOMER** - means an individual who has requested service and for whom telephone equipment has been installed or provided in designated premises by the Company so as to provide the service.

**CUSTOMER CHANNELS** - Data channels and teletype channels operate at signalling speeds in accordance with various schedules as stated below:

- Schedule 1 - operates at signalling speeds up to and including 45 bauds.
- Schedule 2 - operates at signalling speeds up to and including 55 bauds.
- Schedule 3 - operates at signalling speeds up to and including 82.5 bauds.
- Schedule 3A - operates at signalling speeds over 82.5 bauds up to and including 150 bauds.
- Schedule 4 - similar to channels provided for voice-grade channels. When the transmission characteristics do not meet the customer's requirements, a channel conditioned to provide certain envelope delay and loss deviation characteristics, may be provided at the appropriate rates and charges.

**DUPLEX OPERATION** - Operation that provides for simultaneous transmission in both directions over a channel.

GENERAL TARIFF

DEFINITIONS

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DEFINITIONS (Cont'd)

**EQUIVALENT SERVICE** - Two or more central-office lines or trunk lines provided for a customer from one central-office and are arranged so that an incoming call for the telephone number listed for the group of lines is completed to any available idle line within the group.

**EXCHANGE** - See 100-1.01.

**EXCHANGE AREA** - See 100-1.01.

**EXCHANGE SERVICE** - See 100-1.03.

**EXTENDED AREA SERVICE** - Those exchanges with which toll-free dialing is permitted. See 100 - 3.01 i), ii).

**EXTRA LISTING** - See 140-4.01.

**FLAT-RATE SERVICE** - Primary exchange service furnished at a stipulated basic rate.

**FOREIGN-EXCHANGE SERVICE** - See 310-1.01.

**FOUR-PARTY LINE SERVICE** - A common line arranged to serve four main stations. Four-party line service shall be furnished only in that portion of the exchange area which is outside the base rate area.

**GRADE OF SERVICE** - The term used to describe customers' exchange service with respect to the service or equipment provided. The grades of exchange service furnished are individual line, two-party and four-party line.

**INDIVIDUAL LINE SERVICE** - A line arranged to serve only one main station. See 180-1.01.

**INITIAL SERVICE PERIOD** - The stipulated minimum period of time the Company will furnish the required services or equipment and for which the Company's charges must be paid whether or not the services are used by the customer for the whole of the period. The Initial Service Period commences from the date that service or equipment is provided.

**LESSEE** - A person, partnership, firm, body corporate or politic, government or department thereof and the legal representative thereof, which contracts for the lease of a channel.

**LOCAL CHANNEL** - See 260-2.

**LOCAL MESSAGE** - A message between two primary services in the same local-service area.



GENERAL TARIFF

DEFINITIONS

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DEFINITIONS (Cont'd)

LOCAL SERVICE - See 100-1.03.

LOCAL-SERVICE AREA - See 100-1.01.

**MAIN TELEPHONE (OR MAIN STATION)**

- As used with telephone service, denotes a telephone connected to main telephone service or, if two or more telephones are connected to any such service, denotes the principal one of such telephones.
- As used with channels for telephotograph transmission, denotes a station designated by the lessee as the principal station (the term "main telephone" does not apply).

**MAIN-TELEPHONE SERVICE** - Primary exchange service which provides for the use of a central-office line.

**MESSAGE (CALL)** - A communication transmitted over facilities provided by the Company.

**NETWORK** - As used in connection with channels, denotes the channel facilities connecting two or more service points or stations of a lessee, when at all or certain times the service points or stations form a distinct operating group.

**P.B.X.** - PRIVATE BRANCH EXCHANGE.

**PARTY-LINE SERVICE** - See 180-1.02.

**PERSON** - includes a partnership, firm body corporate or politic, government or department thereof and the legal representatives of such person.

**PREMISES** - The continuous property and the building or buildings located thereon, or the part or parts of a building, occupied at the same time by a customer. For mobile-telephone service, each mobile unit of the customer is considered a separate part of his premises.

**PRIMARY EXCHANGE SERVICES** - See 100-2.01.

**PRIMARY LISTING** - See 140-3.01.

**PUBLIC TELEPHONE SERVICE** - 150-1.01.

**RATE CENTRE** - each exchange is designated as a rate centre and the same message toll rates apply to all telephones served by one exchange.

GENERAL TARIFF

DEFINITIONS

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DEFINITIONS (Cont'd)

RESIDENCE SERVICE - See 170-3.01.

SEMI-PUBLIC TELEPHONE SERVICE - See 160-1.01.

SERVICE CHARGE - See 110-1.01.

SERVICE POINT - A point at which a circuit or channel is connected with equipment of a lessee; also a wire centre or rate centre of the Company to which measurement of an inter-exchange channel is made.

SET - See "Telephone".

STATION

- As used in connection with telephone service - See "Telephone".
- As used in connection with channels, denotes the termination of other equipment including the transmitting equipment, or combination transmitting and receiving equipment, at any location on the premises of a lessee and connected with any such channel.

TELEPHONE - A telephone instrument connected to permit the sending and receiving of messages.

TELEPHONE NUMBER - A distinctive designation assigned to each primary exchange service.

TOLL OFFICE - The operating unit for the furnishing of message toll service.

TWO-PARTY LINE SERVICE - A common line arranged to serve two main stations with automatic originating identification of each party and individual ringing capabilities. See 180-1.02.

WIRE CENTRE - A building that houses switching equipment to serve a designated geographical area. A wire centre may include one or more central offices.

WIRE-CENTRE AREA - The area served by a wire centre.

## GENERAL TARIFF

EXCHANGE SERVICE - GENERAL

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1. GENERAL

- 1.01 An exchange is a basic unit for the administration and furnishing of telephone service, and normally includes a city, town or village and adjacent parts. The territory served by an exchange, within which local-service rates apply, is known as the exchange area or local-service area.
- 1.02 The rate centre location is used for determining message toll rate distance and in determining local, inter-exchange and foreign-exchange distance charges.
- 1.03 Exchange service (or local service) is the furnishing of the service and equipment required for telephone communication between primary exchange services of the same exchange or local-service area, and between such service and the associated toll office.

2. PRIMARY EXCHANGE SERVICES

- 2.01 The company furnishes and maintains all facilities on the customer's premises up to a demarcation point determined by the Company, unless otherwise specified.
- (a) Installation, maintenance and repair of multi-line and single-line inside wire and jacks, beyond the demarcation point, is the responsibility of the customer. The Company will install and maintain inside wire and jacks, at the customer's request, subject to the terms and conditions of OIST (Ontario Independent Services Tariff). Inside Wire Section 10 and the Company's tariff rates for Inside Wire.
- 2.02 The following primary services are furnished in each exchange except where otherwise stated in this Tariff:
- (a) Flat-rate services, which consist of Customer services, namely, individual line service.
- (b) Message-rate services, which consist of the following:
- (1) Semi-public telephone service.
  - (2) Public telephone service.

GENERAL TARIFF

EXCHANGE SERVICE - GENERAL

3. EXCHANGES

3.01 The exchange names, Central Office (NXX) codes and area code are as follows:

EXCHANGE NAMES	NXX NO.	AREA CODE
LANSLOWNE  Base Rate Area is located at: Lansdowne.	659	613

i) Lansdowne has Extended Area Service with:

- Gananoque 382
- Kingston 384
- 389
- 530, 531, 532, 533, 536, 539,
- 540, 541, 542, 544, 545, 546,
- 547, 548, 549, 561, 483
- 634
- 650

GENERAL TARIFF

EXCHANGE SERVICE - GENERAL

4.0 RATE SCHEDULES FOR PRIMARY EXCHANGE (LOCAL) SERVICE

- 4.01 A specific schedule of basic rates for primary exchange (or local) service applies.
- 4.02 The initial service period for all primary exchange services is one month.
- 4.03 The following are basic monthly rates for primary exchange service.

- Note: a) additional charges as specified in the Company's Tariff apply for telephones or other equipment provided by the Company.
- b) Winter rates may be obtained by customers who do not require private lines during this period.

Winter rate business (USOC WINB \$12.75/month)  
 Winter rate residence (USOC WINR \$6.10/month)

USOC	DESCRIPTION	MONTHLY CHARGES BY RATE AREAS
		BASE RATE AREA
411	Residence - Individual Line	\$22.75
401	Business - Individual Line	42.85

- (a) Equivalent service is provided at a monthly rate of \$3.00 (USOC 709) for each line so arranged.

GENERAL TARIFF

EXCHANGE SERVICE - GENERAL

5.0 RATE SCHEDULES FOR PRIMARY EXCHANGE (LOCAL) SERVICE

5.01 A specific schedule of basic rates for primary exchange (or local) service applies.

5.02 The initial service period for all primary exchange services is one month.

5.03 The following are basic monthly rates for primary exchange service.

- Note:
- a) additional charges as specified in the Company's Tariff apply for telephones or other equipment provided by the Company.
  - b) winter rates may be obtained by customers who do not require private lines during this period.

Winter Rate Business (USOC WINB \$12.75/month)

Winter Rate Residence (USOC WINR \$6.10/month)

USOC	DESCRIPTION		MONTHLY CHARGES
			<u>BY RATE AREAS</u>
			BASE RATE AREA
411	Residence – Individual Line	c	\$30.00
401	Business – Individual Line		\$42.85

- a) Equivalent service is provided at a monthly rate of \$3.00 (USOC 709) for each Line so arranged.

# Revised Tariff Page

LANSDOWNE RURAL TELEPHONE CO. LTD.

CRTC 25450

Page 3

Revision 5

Section 100

GENERAL TARIFF

## EXCHANGE SERVICE - GENERAL

### 5.0 RATE SCHEDULES FOR PRIMARY EXCHANGE (LOCAL) SERVICE

5.01 A specific schedule of basic rates for primary exchange (or local) service applies.

5.02 The initial service period for all primary exchange services is one month.

5.03 The following are basic monthly rates for primary exchange service.

- Note:
- a) additional charges as specified in the Company's Tariff apply for telephones or other equipment provided by the Company.
  - b) winter rates may be obtained by customers who do not require private lines during this period.

Winter Rate Business (USOC WINB \$12.75/month)

Winter Rate Residence (USOC WINR \$6.10/month)

USOC	DESCRIPTION	MONTHLY CHARGES	
		<u>BY RATE AREAS</u>	
		BASE RATE AREA	
411	Residence – Individual Line	\$25.17	c
401	Business – Individual Line	\$42.85	

- a) Equivalent service is provided at a monthly rate of \$3.00 (USOC 709) for each Line so arranged.



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## Telecom Order CRTC 2012-138

[PDF version](#)

Ottawa, 7 March 2012

### Lansdowne Rural Telephone Co. Ltd. – Increase to local residential service rates

File number: Tariff Notice [13](#)

1. The Commission received an application from Lansdowne Rural Telephone Co. Ltd. (Lansdowne), dated 30 January 2012, proposing to modify item 5 of its General Tariff – Rate Schedules for Primary Exchange (Local) Service.
2. Specifically, the company proposed to raise the monthly rate for residential individual-line service from \$22.75 to \$25.17 to reflect determinations made in Telecom Regulatory Policy [2011-291](#). In that decision, the Commission determined that the small incumbent local exchange carriers (ILECs) would be allowed to increase their monthly residential rates in three equal increments, to a maximum of \$30, over a three-year period.
3. In a letter dated 6 February 2012, Lansdowne also requested ratification, pursuant to subsection 25(4) of the *Telecommunications Act* (the Act), for charging the current rate of \$22.75 as of 1 January 2002.
4. Lansdowne submitted that Decision [2001-756](#) had allowed the company to increase its rates for residential individual-line service from \$20.15 to \$22.75, and that revised tariff pages had to be issued by 31 December 2001 in order for these rates to become effective 1 January 2002. The company further submitted that it had issued a revised tariff page and had implemented this rate increase, but that the new rate was erroneously omitted from the tariff page.
5. The Commission approved Lansdowne's application on an interim basis in Telecom Order [2012-99](#), noting that it would address the company's request for ratification in the final order.
6. The Commission received no comments regarding Lansdowne's application. The public record of this proceeding is available on the Commission's website at [www.crtc.gc.ca](http://www.crtc.gc.ca) under "Public Proceedings" or by using the file number provided above.
7. The Commission considers that Lansdowne's proposed rate increase complies with its direction in Telecom Regulatory Policy [2011-291](#) regarding increases to the small ILECs' residential individual-line service rates.
8. With respect to Lansdowne's ratification request, the Commission notes that, pursuant to subsection 25(4) of the Act, it may ratify the charging of a rate by a Canadian carrier otherwise than in accordance with a tariff approved by the Commission if it is satisfied that the rate was charged because of an error or other circumstance that warrants the ratification.
9. The Commission is satisfied that Lansdowne charged the rate of \$22.75 without an approved tariff due to an error. The Commission therefore considers that the company's request for ratification is reasonable.
10. Accordingly, the Commission **approves on a final basis** Lansdowne's application to increase its residential individual-line service rate to \$25.17 effective 1 March 2012, and ratifies the rate of \$22.75 charged by the company from 1 January 2002 to 29 February 2012.

Secretary General

#### Related documents

- ▶ Telecom Order CRTC [2012-99](#), 15 February 2012
- ▶ *Obligation to serve and other matters*, Telecom Regulatory Policy CRTC [2011-291](#), 3 May 2011, as amended by Telecom Regulatory Policy CRTC [2011-291-1](#), 12 May 2011
- ▶ *Regulatory framework for the small incumbent telephone companies*, Decision CRTC [2001-756](#), 14 December 2001

Date Modified: 2012-03-07





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## Telecom Order CRTC 2012-99

[PDF version](#)

Ottawa, 15 February 2012

1. The Commission **approves on an interim basis** the proposed tariff pages filed in the following tariff application. Revised tariff pages are to be issued within 10 days of the date of this order.
2. The Commission will address the ratification request made in this application, and any other issues related to the application, if necessary, in a subsequent order.

Applicant	Tariff Notice	Date of application	Effective date
Lansdowne Rural Telephone Co. Ltd.	<a href="#">13</a>	30 January 2012	1 March 2012

Secretary General

Date Modified: 2012-02-15



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## Letter

Ottawa, 3 February 2012

File No.: [8740-L3-201201128](#)

BY E-MAIL

Mr. William Grier  
General Manager  
Lansdowne Rural Telephone Company  
P.O. Box 9, 42 King Street West  
Lansdowne, Ontario  
K0E 1L0  
[surfing@1000island.net](mailto:surfing@1000island.net)

**RE: Tariff Notice 13 – Revisions to General SILEC Tariff reflecting determinations made in TRP CRTC 2011-291**

Dear Sir:

On 30 January 2012, the Commission received the above-mentioned tariff notice submitted by Lansdowne Rural Telephone Company. The company indicated that its application was filed as a Group A retail tariff filing under Approval processes for tariff applications and intercarrier agreements, Telecom Information Bulletin CRTC 2010-455, 5 July 2010, as amended from time to time, (Information Bulletin 2010-455).

Commission staff considers that application does not meet the definition of Group A retail tariff filings as indicated Information Bulletin 2010-455. In particular, it does not meet part (b) of the definitions of Group A retail tariff filings in that it is not housekeeping in nature.

Further, the filing was incomplete and should have contained both the prevailing and the revised tariff pages, and included in the cover letter, a description of, and the reasons for, the proposed tariff revisions.

For purposes of efficiency, the Commission will process this application as a Group B retail tariff filing rather than close the file and require the company to refile it as a new application.

Telecom circular 2010-255 states that "with respect to interim disposition of Group B filings, these filings are approved on an interim basis on the 15th calendar day after they are received, unless Commission staff issues a letter indicating otherwise prior to interim disposition".

The company is not to implement these tariff revisions until this application is approved.

Yours sincerely,

"Original signed by S. Bédard"

Suzanne Bédard  
Senior Manager, Tariffs  
Telecommunications

cc: Brendan Keown, CRTC (819) 997-4461, [Brendan.keown@crtc.gc.ca](mailto:Brendan.keown@crtc.gc.ca)

Date Modified: 2012-02-14

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<a href="#">Industries at a Glance</a>		<a href="#">Reference Centre</a>	<a href="#">Canadian Content</a>	<a href="#">Public Proceedings</a>	<a href="#">Statutes &amp; Regulations</a>

## Telecom Order CRTC 2002-242

Ottawa, 28 June 2002

### Lansdowne Rural Telephone Co. Ltd.

Reference: Tariff notice [12](#)

### Seasonal service

1. The Commission received an application by Lansdowne Rural Telephone Co. Ltd. (Lansdowne), dated 7 May 2002, to revise item 4, Rate Schedules for Primary Exchange (Local) Service, under section 100 of its General Tariff, in order to increase the seasonal residential winter monthly rate from \$5.10 to \$6.10 and the seasonal business winter monthly rate from \$11.25 to \$12.75.
2. The Commission received no comments with respect to the application.
3. The Commission **approves** Lansdowne's application. The revisions take effect as of 1 August 2002.
4. Lansdowne is to issue forthwith revised tariff pages to reflect these changes.

Secretary General

*This document is available in alternative format upon request and may also be examined at the following Internet site: <http://www.crtc.gc.ca/>*

Date Modified: 2002-06-28

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GENERAL TARIFF

EXCHANGE SERVICE - GENERAL

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5. CALL DISPLAY BLOCKING

5.01 General

- a) Any persons wishing to protect the anonymity of their calling number may use per call Call Display Blocking. No charge is made for using per call Call Display Blocking.
  
- b) Per Line Call Display Blocking is provided upon request, to social service agencies (including crisis lines, community health clinics, shelters for victims of domestic violence and public law enforcement agencies) and customers identifying themselves as victims or potential victims of violence.

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**SERVICE CHARGES**

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**1. GENERAL**

- 1.01 A service charge applies when the Company provides service, equipment and/or facilities to its customer, including a change of premises for an existing customer and when the Company, at the customer's request, performs work for him. Exceptions are specified as appropriate. A service charge also applies for the restoration of service suspended for violation of regulations.
- 1.02 Service charges apply in addition to other rates and charges unless otherwise stated.
- 1.03 In general a service charge applies for each item of service or equipment.
- 1.04 An additional charge may be made based on the additional actual expense incurred when:
- (a) it is necessary for the Company to install a special assembly of equipment or incur unusual expenses in order to meet the particular service requirements of a customer, or
  - (b) a customer stipulates the performance of work outside regular working hours or other conditions that cause unusual expense.
- 1.05 For outside work affecting wires, cables, poles and other equipment located on a customer's premises, a service charge may be made based on the actual expense incurred by the Company.
- 1.06 A service charge does not apply for the following:
- (a) Repair work, except for those conditions when OIST Section 30-4.03, 4.04, 4.05 (Terms of Service) and Section 850 (Customer Provided Equipment) apply.
  - (b) The removal of service, equipment, and/or facilities.
  - (c) A change from one grade of main-telephone service to another type of service (individual line or two-party line).
  - (d) Work that the Company initiates for service reasons.
  - (e) The re-establishment of service at the same or different premises after interruption caused by damage to the customer's premises beyond his control.

GENERAL TARIFF

SERVICE CHARGES /

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2. MULTI-ELEMENT SERVICE CHARGES

2.01 Customers' requests for service which involve installing, reconnecting, moving or changing telephone lines, sets, associated miscellaneous equipment, other services and records, are divided into four basic service charge elements. One or more of these elements apply when the requested service is provided except where otherwise stated in this General Tariff.

2.02 The four service charge elements are described as follows:

- (a) ADMINISTRATION CHARGE An Administration Charge applies to work involved in receiving, recording and processing information necessary to comply with a customer's request.

An Administration Charge is applied once for each customer's request, regardless of the number of items to be completed if work is to be carried out on the same premises at the same time for the same billing telephone number.

- (b) LINE CONNECTION A Line Connection Charge applies to work done in the Company's central office and elsewhere when it is necessary to connect the customer's telephone line to the network. This work involves extending the telephone line from the customer's premises to the serving central office and making appropriate connections within the serving central office.

A Line Connection Charge applies:

- for each telephone line connected to the network;
- for other bridging connections carried out in the central office;
- for each customer's request that results in a change in telephone number.

- (c) PREMISES VISIT A Premises Visit Charge applies to the travel time spent in reaching a customer's premises. A Premises Visit Charge applies on a "Per Visit" basis whenever a Company's employee is dispatched to the customer's premises in response to a request for service regardless as to whether work is performed or not.

A Premises Visit Charge does not apply to subsequent visits required to complete an order for which a Premises Visit Charge has already been applied.

GENERAL TARIFF

SERVICE CHARGES

2. MULTI-ELEMENT SERVICE CHARGES (Cont'd)

- (d) PREMISES WORK CHARGE A Premises Work Charge applies for each item of work carried out at the customer's request and on the customer's premises to install, move or change a telephone line and/or other miscellaneous equipment.

A Premises Work Charge does not apply if:

- One or more telephones and/or items of equipment are in place at the time service is established and no move or change of the telephones and/or equipment is requested by a customer;
- A telephone equipped with a plug is delivered by a Company representative to a customer's premises.

3. SERVICE CHARGES SCHEDULE

ELEMENTS OF SERVICE CHARGES:	SERVICE CHARGES	
	RESIDENCE	BUSINESS
a) Administration Charge	\$15.00	\$20.00
b) Line Connection	\$15.00	\$20.00
c) Premise Visit	\$ 8.00	\$12.00
d) Premise Work	\$12.00	\$18.00

GENERAL TARIFF

SERVICE CHARGES

4. APPLICATION OF MULTI-ELEMENT SERVICE CHARGES

The following table shows the application of MESC charges by work function. One or more work functions are required for the installation, change, reconnection or change of location of a service requested by a customer.

WORK FUNCTION	ADMIN CHARGE	LINE CONNECT CHARGE	PREMISES VISIT CHARGE	PREMISES WORK CHARGE
<u>Receiving, recording and processing Customer's request.</u> Apply: - once for each request regardless of number of items to be completed on same premises at same time and for same billing number.	X			
<u>Connecting telephone line to the network.</u> Apply for: - each line connected to the network - other bridging connections in the Central Office - each customer's request resulting in a number change.		X X X		
<u>Visit to Customer's premises to complete a Customer's request.</u> Apply for each visit whether work is done or not. Does not apply to subsequent visits to complete an order where a Premises Visit charge has already been applied.			X	
<u>Work performed at the Customer's premises at Customer's request.</u> Apply to install, move or change a telephone line or miscellaneous equipment. Does not apply when: - equipment is in-place at the time service is established and no move or change is requested - a telephone equipped with a plug is delivered by the Company to a customer's premises.				X



GENERAL TARIFF

SERVICE CHARGES

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5. OTHER EQUIPMENTS AND SERVICE CHARGES

5.01 Many items of equipment have service charges of specific amounts which apply when these items are installed in which case Multi Element Service Charges are not applicable.

6. DIAGNOSTIC MAINTENANCE CHARGE

6.01 Refer to Customer Provided Equipment Section 850, Subsection 4. for details.

7. INSPECTION AND MODIFICATION CHARGE

7.01 Refer to Customer Provided Equipment Section 850, Subsection 5. for details.

TELEPHONE SET LOSS CHARGE

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Section Cancelled

GENERAL TARIFF

TELEPHONE SET LOSS CHARGE

1.04 The Telephone Set Loss Charges are as follows:

TYPE OF SET	NRC	
	Res	Bus
500-Type (Rotary Dial)	\$38.00	\$38.00
Basic Touch Tone Phone	\$38.00	\$38.00
Comtemptra	\$38.00	\$38.00
Harmony	\$85.20	\$118.80
Signature	\$118.80	\$166.80
Big Button	\$121.00	\$157.00
Citation/Tribute	\$72.00	\$94.00
Debut	\$88.00	\$114.00
Jazz	\$45.00	\$45.00
Panasonic Speaker Phone	\$72.95	\$72.95
Panasonic 1 line Intercom	\$200.00	\$200.00
Panasonic 2 line	\$239.00	\$239.00
Symphony 1000	\$38.00	\$38.00
Symphony 3000	\$58.00	\$58.00
Symphony 5000	\$119.00	\$155.00
Solo	\$112.80	\$171.60
Vista 10	\$90.00	\$90.00
Vista 100 <i>4 CT25</i>	\$114.00	\$114.00
Vista 200	\$174.00	\$174.00

## GENERAL TARIFF

CONSTRUCTION CHARGES

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1. GENERAL

1.01 Construction charges apply for the following:

- (a) For the initial provision of facilities at the request of an applicant, customer, lessee or developer in a territory in which the Company has no facilities. The Company provides these facilities to reach the property of the applicant, customer, lessee or developer and may locate them along public thoroughfares or other such location as required, or is suitable.
- (b) For certain facilities provided on the private property of the applicant, customer or lessee.

1.02 The Company reserves the right to determine the type (wire, cable or radio) and location of facilities to be provided and the time at which it does the work. It makes an additional charge based on the additional expense incurred if it departs from the foregoing conditions at the request of an applicant, customer, lessee or developer, or when the nature of the locality causes it to incur unduly high construction expense and/or maintenance expense.

1.03 The Company provides, installs and maintains all facilities that it provides except as otherwise stated in this Tariff. However, the Company may use facilities of other public utility organizations or facilities belonging to or on the premises occupied by applicants, customers or lessees instead of providing its own construction, when in its opinion the circumstances warrant its doing so. When the Company uses the facilities of other public utility organizations that are located along public thoroughfares or other such places, it may assess its applicant, customer, lessee, or developer, any charges associated with such use. When such facilities are located on the private property of the applicant, customer or lessee, the construction charge is that which would apply if the Company provided the construction.

1.04 Construction charges are payable when application for service is made or when the account is rendered, at the option of the Company.

2. CONSTRUCTION ON A PUBLIC THOROUGHFARE

2.01 Monthly rates and rentals provide for a reasonable amount of construction for each service or facility which is to be considered as the first 161 meters or one-tenth of a mile (route measurement) of such measurement.

2.02 When construction, in addition to this reasonable amount as specified in Section 2.01, is furnished to provide the facilities requested by the applicant, customer or lessee, a construction charge applies based on the expense incurred by the Company.

## GENERAL TARIFF

CONSTRUCTION CHARGES

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3. CONSTRUCTION ON PRIVATE PROPERTY

- 3.01 When cable is installed to provide service, a construction charge applies based on the expenses incurred by the Company. If the customer or lessee provides, installs and maintains the poles or underground conduit, or does the trenching and back-filling for buried wire or cable, the construction charge will be reduced accordingly.
- 3.02 When construction is required to provide facilities to the building of the applicant, customer or lessee in which service is provided or the facilities are terminated, a construction charge applies based on the expense incurred by the Company.
- 3.03 When it is necessary for the Company to provide special protective equipment because of electrical hazards on the premises of an applicant or customer, the Company may charge the customer all or part of the expense which it incurs thereby.

4. INTERIOR CONSTRUCTION

- 4.01 The Company normally installs exposed wiring in buildings except as follows:
- (a) If an applicant, customer or builder provides suitable conduit or other means of concealment, which is acceptable to the Company, the latter installs wiring in it without additional charges.
  - (b) Subject to the following conditions, the Company installs concealed wiring in a residential dwelling during construction without additional charge if requested sufficiently in advance by a duly authorized person:
    - (1) The size of the building and the type and stage of construction are, in the Company's opinion, are suitable for the work to be performed.
    - (2) The Company decides the type of wiring to be used and the method of installing it.
    - (3) Should the wiring become unusable after its installation, the Company installs other inside wiring by one of the other methods described in this Section.
    - (4) The Company does not guarantee that subsequent changes in or additions to wiring installed during construction will be concealed.
- 4.02 When the Company otherwise installs concealed wiring at the request of an applicant, customer or builder, the latter may be required to pay the difference between the cost of the work done and the cost that the Company would have incurred for exposed wiring.

GENERAL TARIFF

CONSTRUCTION CHARGES

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4. INTERIOR CONSTRUCTION (Cont'd)

4.03 When the Company has to use a non-standard method of wiring or installation because of the type of construction of a building, it may require the applicant, customer or builder to bear any unusual expense that the Company incurs.

4.04 The Company charges a Premise Work Charge for installing each pre-wired outlet at a single line residence, business customer. The activation of the pre-wired outlet is done by the Company at no additional premise work charge. Other elements of the Multi-Element Service Charges apply accordingly.

GENERAL TARIFF

DIRECTORY LISTINGS

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1. GENERAL

For more information on this item please refer to OIST Section 9.

GENERAL TARIFF

PUBLIC TELEPHONE SERVICE

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1. GENERAL

- 1.01 The Company furnishes, at its discretion, public telephone service primarily to make outgoing service available to the general public and determines the location of the service.

2. CONTRACT ARRANGEMENTS

- 2.01 The occupant of the premises on which service is to be furnished is to sign the standard public telephone service agreement, except when the Company arranges for space and installs public telephones without providing for supervision by the occupant.

3. LISTINGS

- 3.01 Public telephone services are listed in telephone directories only when the Company considers it necessary for the service in general.

4. EQUIPMENT

- 4.01 Public telephones are equipped with coin-collecting devices.

5. RATES AND CHARGES

- 5.01 A rate of 25¢ applies for each originating local call.  
5.02 Regular rates apply for message toll service.



GENERAL TARIFF

SEMI-PUBLIC TELEPHONE SERVICE

---

1. GENERAL

- 1.01 Semi-public telephone service is a message-rate service furnished at the Company's discretion at the following types of locations:
  - (a) Where a public service does not seem warranted and there is an indication of combined customer and public usage.
  - (b) Where there is collective use of the service by guests, members or similar occupants of the premises and a business service is unsuitable.
- 1.02 Semi-public telephone service is furnished as main telephone service not as foreign exchange service.
- 1.03 The customer-agent is to sign the standard semi-public telephone service agreement with the Company.

2. SERVICE AND EQUIPMENT

- 2.01 Semi-public telephones are equipped with coin collecting devices and service is furnished on an individual line.

3. RATES AND CHARGES

- 3.01 The customer-agent is to guarantee a minimum daily local message revenue for each semi-public telephone service as specified in the agreement referred to in subsection 1.03 .
- 3.02 Main-telephone receipts for originating local calls and message toll service are deposited in and collected from the coin telephone. The total local message receipts for one or more collection periods ending in the same billing period, are applied against the corresponding total amount of guarantee. A shortage is payable by the customer-agent on demand by the Company. An excess is not credited against the shortage for any collection period, nor against other amounts due to the Company from the customer-agent.
- 3.03 Local calls originating at semi-public telephones are charged at \$0.25 each.
- 3.04 Service charges for the installation of a semi-public telephone service are those for business service and apply in accordance with Section 110-3.

GENERAL TARIFF

**BUSINESS AND RESIDENCE SERVICE**

---

1. GENERAL

1.01 The Company classifies a customer's service as business or residence for the application of exchange service rates according to its primary use.

2. BUSINESS SERVICE

2.01 The business classification applies when the service is used primarily or substantially for a commercial, industrial, professional, institutional, vocational or otherwise occupational purpose or for any purpose other than that of a domestic or family nature.

2.02 The business classification applies in such circumstances as the following:

- (a) When a directory listing indicates other than primarily domestic use.
- (b) When the service is advertised or publicized in connection with any non-domestic use; except that the residence service of a person may be publicized in connection with the person's business service where the two services are in the same local service area.
- (c) In boarding and rooming houses and other places in which four or more persons are accommodated for payment, and in residence quarters of any club, institution or similar place, where guests, boarders, employees or other persons not members of the customer's household have general access to the service.

2.03 If any part of the customer's service is used primarily for a non-domestic purpose or is in a location where the business classification would apply, the entire service is classified as business, except that a customer may have the following:

- a) When the customer's residence service is extended to equipment located on the premise of a telephone answering board.
- b) A customer to both Business and Residence service may have either of the following:
  - (1) Connection of residence service with terminating equipment of the customer's business service.
  - (2) An additional telephone connected to the residence service at the location of the customer's business service.

GENERAL TARIFF

**BUSINESS AND RESIDENCE SERVICE**

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2. BUSINESS SERVICE (Cont'd)

2.04 When the Company is applying the residence classification but finds that the business classification is applicable, it may henceforth charge the appropriate business rate upon notifying the customer.

3. RESIDENCE SERVICE

3.01 The residence classification applies when the service is used primarily for domestic or family purposes and none of the requirements for the business classification exist.

GENERAL TARIFF

INDIVIDUAL AND PARTY LINE SERVICE

---

1. GENERAL

- 1.01 Individual-line service is a grade of customer exchange service that provides for the connection of one telephone to a central-office line.
- 1.02 Party-line services are grades of customer exchange service that provide for the connection of two or more main telephones to the same central-office line. Two grades are furnished, namely, two-party and four-party line service.

2. REGULATIONS

- 2.01 The Company reserves the right to determine which party-line telephones shall be connected to any central office line and to connect business and residence telephones to the same line when the service is not impaired thereby.
- 2.02 Arrangements may be made for a customer to have two main telephone services at different locations within the same wire-centre area so that calls for both services can be received at either or both service locations. An additional bell associated with the distant service is required at each location and is charged for at the regular rate; a cut-off feature to silence such bell is available (Item 240-3.40).
  - (a) If the two services are connected to the same central office line, no further arrangements are required, the two-party line service rate applies for each service.
  - (b) If the two services are connected to different central office lines, the lines are interconnected in the central office without additional charge. Only one main telephone service can be connected to each central office line and the individual line service rate applies for each service.

3. RATES

- 3.01 Rates for individual, two-party and four-party services are given in Section 100 4.

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MISCELLANEOUS

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Item 408 INTEREST RATE CALCULATION - CUSTOMER CASH DEPOSITS

408.01 GENERAL

The company shall credit interest on customer cash deposits held by the Company for the period during which the deposit is retained and the interest rate shall be the Canadian chartered bank deposit rate for non-chequable savings deposits as published in the most recent Bank of Canada Review, Schedule F1.

## GENERAL TARIFF

CENTREX SERVICE

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1. GENERAL

- 1.01 Centrex Service allows a DMS Central Office switch facility, consisting of a local channel and a line card, to terminate on a jack arrangement at a customer premise. The connection of a Centrex Service is called a local and provides a combination of exchange and intercommunicating services.

Centrex Service is provided subject to availability of facilities.

Two locals within an exchange is the minimum requirement to provide Centrex Service to a customer. Centrex Service provides basic and optional features.

The initial service period for Centrex Service is three months.

- 1.02 The monthly rates and services charges as specified in Section 210 2. apply for each local of the Centrex Service which provides the following services:
- a) Access to Centrex basic service features. Refer to Section 210.3 for details.
  - b) common equipment and switching equipment as required.
  - c) Circuitry to connect the customer location to the DMS central office serving the area in which the terminal equipment is located.
  - d) One group of trunk lines for incoming service to the attendant's position if required. The Company determines the number of such lines in the group based on the customer's requirements. The charge for equivalent service specified in Section 100.4.03 applies.
  - e) Trunk lines, as determined, for incoming and outgoing calls from locals of the system.
  - f) Touch Tone dialling capabilities.
  - g) Inward dialling, which permits the dialling of incoming calls to locals of the system and also permits direct inward calling from the network to specific stations.
  - h) Telco music on hold
  - i) Customer Detailed Billing provides the customer with details of all long distance calls made by every local in the customer's Centrex system.

GENERAL TARIFF

CENTREX SERVICE

---

1. GENERAL (Cont'd)

- 1.03 The monthly rates and service charges as specified in Section 210.2 apply for each Centrex optional service features which are described in Section 210 4.
- 1.04 Software changes made to the features of the Centrex Service, after the initial installation, are subject to the service charges stated in Section 210 2.
- 1.05 A directory listing will be provided for a Centrex local if requested by the customer. Additional directory listings will be rated as in Section 140.

2. RATES AND CHARGES

- 2.01 The initial service period for Centrex Service is three months.
- a) The following monthly rates and service charges for each local including the basic service features described in Section 210 3 are:

USOC	DESCRIPTION	MONTHLY RATE	SERVICE CHARGE
CTX1	CENTREX Access Lines 1- 9	46.50	MESC
CTX-N	Access - No Number	10.00	MESC

## GENERAL TARIFF

CENTREX SERVICE

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3. CENTREX BASIC SERVICE FEATURES;

The centrex basic service features are the following:

- 3.01 Call Forward allows one call at a time to be forwarded from a telephone set to a predetermined telephone number.
- 3.01 Call Park allows a station user to park a call in a numbered directory which can be retrieved from any telephone set by using a feature access code and the directory number that the call is parked against.
- 3.03 Call Pick-Up allows a station user to park a call in a numbered directory which can be retrieved from any telephone set by using a feature access code and the directory number that the call is parked against.
- 3.04 Call Transfer allows a call to be transferred from one telephone set to another.
- 3.05 Class of Service provides the capability to deny individual station features. The restrictions can be arranged to control all calls originating or terminating on stations.
- 3.06 Extension Calling allows station users with 7 digit dialling to use the intercom. For those users with 9+7 digits, they can have 4 digit dialling for internal calls.
- 3.07 Group Intercom allows a station user to direct an intercom call to any user-member of a predesignated group.
- 3.08 Permanent Hold allows a station user to hold one active call against its own directory number without attendant assistance.
- 3.09 Ring Again allows a station user encountering a busy station to be notified when the busy station becomes idle and to be placed automatically in a ring-again mode.
- 3.10 Ring Splash indicates with a distinctive "low tone" that your telephone is in the call forward state and that all calls are being diverted.
- 3.11 Three Way Conference allows the caller to add on conference three conferees for an instant meeting with internal or external calls.
- 3.12 Telco music on hold.
- 3.13 Speed Call allows the station user to store frequently called numbers against an access code and to place calls to these numbers by dialling only the access code. The short list consists of 10 numbers and the long list consists of 50 numbers. Included in the Centrex Basic Service Features is one long list for each Centrex customer.



## GENERAL TARIFF

CENTREX SERVICE

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4. CENTREX OPTIONAL SERVICE FEATURES:

The Centrex optional service features are the following:

- 4.01 Access to Special Facilities provides accessibility to audio input on hold, code calling, dictation recording, music on hold, radio paging.
- 4.02 Automatic Call Distribution allows calls to be routed in a sequence to allow for a number of incoming calls and anticipated waiting time.
- 4.03 Automatic Call Distribution Management Information System (MIS) Interface enables a downstream processor to use a data stream to collect ACD information from the DMS Switch. The processor can then use this information to produce real time statistics and historical reports.
- 4.04 Automatic Route Selection and Queuing utilizes variables to determine the most efficient route for completing calls over the customer network.
- 4.05 Console answers calls placed to a specific listed Directory number. The attendant can originate and/or complete incoming calls.
- 4.06 Digital Recorder Announcer (NT5M) is a central office based digital playback system specifically designed to deliver recorded announcements repeatedly and automatically.
- 4.07 Enhanced Feature Package consists of distinctive ringing, ring-again on trunks, large conference capability, executive override, authorization codes, direct inward system access.
- 4.08 A Centrex Billing Number is an optional feature which allows a Centrex customer to have additional locals for Customer Detailed Billing.
- 4.09 Message Waiting allows a business set with digit display to be designated as a message centre and notify other stations of waiting messages through use of call request.
- 4.10 6 port Conference Bridge allows a Meridian Electronic Business Set user to establish a conference call with up to 6 parties.
- 4.11 Software service charges are billed when additions, changes, deletions to the Centrex software program are done after the initial installation of the Centrex service.
- 4.12 Speed Call allows the station user to store frequently-called numbers against an access code and to place calls to these numbers by dialling only the access code. The Short List consists of 10 numbers and the Long List consists of 50 numbers.
- 4.13 Station Message Detail Recording provides the customer with details of all long distance and special services calls made by every station user in the customer's Centrex system.
- 4.14 Tie Trunk permits interconnection between communications systems within a customer's private telecommunication network and the Central Office.

GENERAL TARIFF

CENTREX SERVICE

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4. CENTREX OPTIONAL SERVICE FEATURES (Cont'd)
- 4.15 Traffic Study provides the customer with a detailed analysis of the traffic capacity of trunk groups and the amount of blockage that has occurred. The Company provides one Traffic study per year at no cost to the customer. Any subsequent requests will be billed a flat rate to the customer.
- 4.16 Virtual Facility groups simulate trunk groups and allow the limiting of access to 800 Service and Central Office trunks.
- 4.17 Voice Messaging provides individual voice mailboxes to a local for user messages. The charge for voice mailboxes are as specified in Section 820.
- 4.18 Loudspeaker paging is available. An access-no number trunk is required plus PA Interface (MPAI)

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GENERAL TARIFF

MULTI-LINE TELEPHONE SYSTEMS AND KEY EQUIPMENT

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DISTANCE CHARGES

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1. GENERAL

- 1.01 The regulations and charges herein apply to channels that are provided to meet special requirements of customers. Such charges are in addition to the other rates and charges applicable.
- 1.02 Distance charges are based on the provision of standard arrangements of equipment and facilities. When it is necessary for the Company to install special equipment or to incur any unusual expense in order to provide any of such channels, it may make an additional charge based on the equipment installed or other unusual expense incurred.

2. LOCAL CHANNELS

2.01 General

- (a) Local distance charges or rentals apply as follows to local channels between points in the same exchange, other than central office lines.
- (1) Between service points.
  - (2) Between service points and the rate centre location or wire centre used as a measuring point on an inter-exchange channel provided for the customer.

For the purpose of this section, a service point relates to a demarcation point, on a customer's premise, at a mutually agreed point which is eight inches from the closest non-competitive cable terminal or at the first logical point of entry on the customer's premise.

- (b) Voice-grade local channels are furnished by the Company with a band-width to carry telephone speech or its equivalent.
- (c) The monthly distance charge provides for one pair of wires or the equivalent between the telephone or service points.

The multi element service charges provide the connection of a local channel to the service point which is the demarcation point.

- (d) When a multi-wire channel is provided, the following apply:
- (1) A charge applies for each pair of wires or the equivalent that is part of the channel when provided for the following, solely or in combination:
    - a. For duplex operation.
    - b. To connect customer-provided or lessee-provided equipment.
    - c. Solely within the exchange and with no inter-exchange connection.

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**DISTANCE CHARGES**

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2. LOCAL CHANNELS (Cont'd)2.02 Channel Measurement

Channels between buildings on different properties:

- (1) For a two-point local channel the charge or rental is based on the airline distance between the centres of the buildings in which the channel terminates and provides for the facilities to extend the channel to connect one or more additional telephones or service points in the same building. See Item 2.03(c) for channels between buildings on continuous property.
- (2) For a channel between more than two points (multi-point) the following applies:
  - a. for a channel with no bunching arrangement, bridging arrangement or distributing amplifier the chargeable distance between each of the combinations of pairs of service points is determined separately. The total chargeable distance is the combination of distances connecting all service points that produce the lowest charge.
  - b. for a channel with one or more distributing amplifiers, bridging arrangements, or bunching arrangements, the chargeable distance is the sum of the following, each being determined separately:
    - A. The rental for the portion of channel between the lessee's premises and the wire centre in which a distributing amplifier, bridging arrangement (or the first of two or more), or a bunching arrangement is located. If there are two or more distributing amplifiers or bridging arrangements, measurement is continued from the wire centre previously mentioned and is the shortest distance linking all other wire centres in which there is a distributing amplifier or bridging arrangement on the same network. The rental is computed separately for each of the legs that comprise this portion of the channel. The initial 400 meter or 1/4 mile distance rental applies only once.
    - B. The rental for the portions of channel between a wire centre in which there is a distributing amplifier, bridging arrangement or bunching arrangement and each service point associated with it, each computed separately. The initial 400 meter or 1/4 mile distance rental does not apply to such portions.

## GENERAL TARIFF

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**DISTANCE CHARGES**

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2. LOCAL CHANNELS (Cont'd)2.03 Rates and Charges(a) Channel between buildings on different properties:

## (1) Two-point local voice grade channel:

- a) For a channel provided to serve an off premise additional telephone, the chargeable distance is that between the wire centre that serves the main telephone and the building in which the additional telephone is installed.

- (2) Multi-point voice-grade local channel:  
the monthly charges or rentals apply as stated in 2.03 (a)(1)a) and the initial 1/4 mile distance charge or rental applies once on each channel.

(b) Channels between points in the same building.

The following apply for channels provided in the same building:

- a) rates for additional telephone sets provide for the furnishing of service at any point in the building in which the related main telephone or switchboard is located.
- b) see section 810 for intercommunicating channels.
- c) a monthly charge applies for any other voice grade channel I
- d) a channel that extends a central office line or trunk line to an answering board
- e) a monthly charge as shown below applies for each voice channel.

GENERAL TARIFF

**DISTANCE CHARGES**

2. LOCAL CHANNELS (Cont'd)

2.03 Rates and Charges (Cont'd)

(c) Channels between buildings on continuous property.

- (1) When a channel is extended to connect one or more additional telephones or service points from the first telephone or service point on the customer's or lessee's premises, an additional charge applies as specified in (5).
- (2) The customer or lessee is to provide, install and maintain the poles or underground conduit, or do the trenching and back-filling for buried wire or cable, required primarily for local channels provided for him on continuous property. The charges specified in (5) apply only when the customer or lessee complies with this condition. When the customer or lessee does not comply with this condition the monthly charges or rentals are those stated in Item 2.03(a)(1)a. for voice-grade channels.
- (3) When a channel is provided between points in more than two buildings, the charge applies to the portion of channel between each pair of buildings.
- (4) All types of channels provided for the same customer are combined in determining the distance charges.

The following charges apply for the provision of each channel in 2.03 (a,b &c):

USOC	DESCRIPTION	MRC	SC
801	Initial 1/4 mile	\$2.90	MESC
802	Additional 1/4 mile	\$0.90	MESC

(d) Local Channels associated with Inter-Exchange Data Channels

For local channels interconnected with Inter-Exchange data and signalling channels, the following charges apply:

USOC	DESCRIPTION	MRC	SC
117	Local channels interconnected with Inter-Exchange data and signalling channels. Each local channel provided:	\$7.75	MESC

GENERAL TARIFF

DISTANCE CHARGES

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GENERAL TARIFF

MISCELLANEOUS EQUIPMENT

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7. CUSTOM CALLING FEATURES

7.01 These features are furnished with individual line service, excluding the semi-public telephone service. They are provided through a digital central office, subject to the availability of suitable facilities.

7.02 The following custom calling features are provided:

- a) Call Forwarding provides for the transfer to another telephone of incoming calls by dialing a code and the telephone number of the service to which the calls are to be transferred.
- b) Speed Calling permits a customer to place calls to a previously designated list of frequently called numbers by dialing a speed call code rather than the complete number. There are two list lengths being 8 entries and 30 entries.
- c) Three-way Calling provides for holding an existing call and, by dialing a prefix code and the telephone number of a third telephone, extending the call to that telephone.
- d) Call Waiting provides the ability for a customer to receive an incoming call when his central-office line is in use. The called party hears a tone indicating an incoming call is waiting. At that point he can put the existing call on 'hold', or disconnect, and then receive the incoming call.

GENERAL TARIFF

MISCELLANEOUS EQUIPMENT

7. CUSTOM CALLING FEATURES (Cont'd)

7.03 The following rates and charges apply and are in addition to other rates and charges applicable:

a) Call Forwarding (CF)

USOC	DESCRIPTION	MRC	SC
CFW	Call Forwarding	\$3.40	MESC

b) Speed Calling

USOC	DESCRIPTION	MRC	SC
SP8	8-Code	\$3.40	MESC
SP30	30-Code	\$5.70	MESC

c) Three-Way Calling (TWC)

USOC	DESCRIPTION	MRC	SC
3WC	Three-Way Calling	\$3.00	MESC

d) Call Waiting (CW)

USOC	DESCRIPTION	MRC	SC
CWT	Call Waiting	\$4.00	MESC

f) Vertical Service Package

USOC	DESCRIPTION	MRC	SC
006	Any three features	\$7.50	MESC
CWCF	Any two features	\$5.50	MESC

MISCELLANEOUS EQUIPMENT

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9. BUSY LINE VERIFICATION/INTERRUPTION SERVICE

For more information on this item please refer to OIST Section 4 pages 401-404

MISCELLANEOUS EQUIPMENT

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12. CALL BLOCKING SERVICE

For more information on this item please refer to OIST Section 4 pages 407-408.

MISCELLANEOUS EQUIPMENT

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13. GRANDFATHERING OF ROTARY DIAL SERVICE ON INDIVIDUAL LINES

For more information on this item please refer to OIST Section 4 pages 405-406.

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MISCELLANEOUS EQUIPMENT

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14. CALL MANAGEMENT SERVICE

- 14.01 Call Management Service (CMS) is comprised of network-based line features which are furnished with individual-line primary exchange services except Public and Semi-Public Telephone services. CMS will be available to multi-line and Centrex customers as the availability of suitable terminal equipment exists. The provision of these features, and the ability to furnish the telephone number from which a call originates, are available from a DMS-10 switch and are subject to the availability of suitable facilities.
- 14.02 Notwithstanding any other provisions of the Company's tariffs and as an exception to Section 80 13, any non published telephone number from which a call originates is furnished, as facilities permit, on a call-by-call basis to CMS customs.
- 14.03 (a) Any persons wishing to protect the anonymity of their calling number may use per call Call Display Blocking. No charge is made for using per call Call Display Blocking.
- (b) Per Line Call Display Blocking is provided upon request, to social service agencies (including crisis lines, community health clinics, shelters for victims of domestic violence and public law enforcement agencies) and customers identifying themselves as victims or potential victims of violence.
- (c) The Call Return is disabled on Local and Toll Calls where the display of the callers number has been blocked.
- 16.04 The following CMS features are provided:
- (a) Call Display provides the means to activate the CMS customer's visual display of the telephone number from which the call is originating. In order to access this feature the customer must have a display device which is compatible with CMS. Certain telephone sets offered in Section 490 provide such a display device.
- (b) Call Return enables the customer to automatically re-dial the telephone number of the last incoming or outgoing call, whether the call is answered or not. If the number is busy, the network scans its availability for a period of 30 minutes and, when it is free, notified the customer by a distinctive ringing signal. The call is automatically processed when the customer answers.

GENERAL TARIFF

MISCELLANEOUS EQUIPMENT

- (c) Call Trace allows the called customer to have the last incoming call traced and the telephone number recorded by the Company for use by law enforcement agencies. Call Trace is offered as part of the basic network access service to individual line customers.
- (d) Call Screen lets you create your own list of up to 32 telephone numbers to screen out. When any of these callers try to call you, they'll hear a recorded message: "The party you are trying to reach has chosen not to take calls at this time". You won't even hear the phone ring.

14.05 The following rates and charges apply to each CMS feature or group of CMS features for each line equipped and are in addition to other applicable rates and charges:

USOC	DESCRIPTION	MRC	SC
CND	Call Display	\$4.00	MESC
SCR	Call Screen	\$3.00	MESC
ACB	Call Return	\$3.00	MESC
CND2	Call Display plus 1 feature	\$6.00	MESC
CND3	Call Display plus 2 features	\$8.00	MESC
	Call Trace a) \$5.00 per successful trace b) \$10 Monthly Maximum		

15. INTRODUCTORY OFFER

For Individual Line Touch Tone customers who subscribe to Call Management Service the Monthly rate is waived for the first month.

GENERAL TARIFF

MISCELLANEOUS EQUIPMENT

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16. CALL FORWARD BUSY/NO ANSWER FEATURE

- 16.01 This feature is furnished with individual line service, excluding the semi-public telephone service. It is provided through a digital central office, subject to the availability of suitable facilities.
- 16.02 The following rate applies in addition to other rates and charges applicable.

USOC	DESCRIPTION	MRC	SC
CFB	Call Forward Busy/No Answer	\$1.50	MESC



GENERAL TARIFF

INTER-EXCHANGE SERVICES - GENERAL

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1. GENERAL

- 1.01 Inter-Exchange services and channels provide for communication between exchanges or other rate centres.
- 1.02 The Company does not set rates for Message Toll Service which include:
- (a) Two-point service
  - (b) Conference service
  - (c) Overseas service
  - (d) Ship, Train and Aircraft service.
- 1.03 The Company also does not set charges and rentals for those portions of leased or rented Inter-Exchange channels and associated equipment that extend or are provided beyond the point of connection of the Company's facilities with those of other Carriers.
- 1.04 Rates and charges for Message Toll Service and for Inter-Exchange channels and equipment extending beyond the point of connection with other Carriers, are contained in the approved tariffs of the inter-connecting Carriers and a copy of the relevant sections of these tariffs may be inspected at the Company's business office during regular business hours.

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**800 TELEPHONE SERVICE**

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**800 SERVICE - CANADA****1. SERVICE DESCRIPTION**

- 1.01 800 Service - Canada is a network service which allows the customer to receive incoming customer-dialed calls originating from points within Canada. 800 Service - Canada calls are toll free to the caller.
- 1.02 An 800 number can terminate on a single line or on a group of equivalent lines. The calls to an 800 number are routed to either the number associated with the single line or a number associated with a line within the equivalent group of lines. This number is hereafter referred to as the conversion number.
- 1.03 Only one conversion number is assigned to an 800 number.
- 1.04 More than one 800 number can terminate on the same conversion number.

**2. TERMS AND CONDITIONS**

- 2.01 Each dedicated access line provides one-way incoming service only and includes a single connection to a demarcation point on a customer premises, at a mutually agreed point.
- 2.02 A minimum service period of one month applies.
- 2.03 More than one 800 number, either Canada or U.S. service, can terminate on the same group of access lines.
- 2.04 800 Service - Canada is not furnished as a Foreign Exchange Service.
- 2.05 This service may not be resold or shared to provide Message Toll Service or other interexchange voice services.
- 2.06 800 Service - Canada is furnished subject to the availability of suitable facilities.
- 2.07 An 800 Service - Canada customer may not receive calls from an exchange of a telephone system that does not participate in the provision of 800 Service - Canada.
- 2.08 An 800 Service - Canada call that is received from within the customer's local calling area is chargeable at the rate for the home NPA. If the customer elects to receive calls from the home NPA, local calls cannot be blocked and the home NPA rate applies.

GENERAL TARIFF

800 TELEPHONE SERVICE

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2. TERMS AND CONDITIONS (Cont'd)

2.09 Calls must be customer dialed. As an exception, 800 Service - Canada calls may be placed with the operator for completion in the following instances:

- a) Calls that originate from exchanges where direct dialing is not provided.
- b) Calls that originate from a coin, mobile, ship or aircraft telephone service.
- c) Calls that are placed by guests of hotels with P.B.X. service.

2.10 A 800 Service - Canada subscriber may be listed in the directories of the Company at the rates shown for Business Extra Listings. Customers may also be listed in the directories of other Canadian telephone companies at the rates specified in their respective tariffs.

2.11 The customer has the option of receiving calls over dedicated or non dedicated access lines.

3. RATES AND CHARGES

USOC	DESCRIPTION	MRC	SC
8DA	800 Service Dedicated Access	\$30.00	MESC
8NA	800 Service Non-dedicated Access	\$8.00	MESC

GENERAL TARIFF

OTHER SERVICES AND FACILITIES - GENERAL

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1. GENERAL

- 1.01 The following sections in the 800 series, specify rates, rentals, charges and regulations for the following:
- (a) Telephone services other than exchange and inter-exchange service.
  - (b) Use of certain customer-provided equipment with the Company's facilities.
- 1.02 The foregoing are at the discretion of the Company and, where applicable, subject to the availability of suitable facilities and the requirements of exchange service and message toll telephone service.
- 1.03 When it is necessary for the Company to install special equipment or to incur any unusual expense in order to meet the special requirements of an applicant or customer, the Company may make an additional charge based on the equipment installed or other unusual expense incurred.

GENERAL TARIFF

CALL ANSWER SERVICE/VOICE MAIL

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Voice Mail Box Class Codes

Code 10 BASIC- \$4.35

8 day retention of messages  
30 second messages  
Maximum 20 messages  
Greeting 15 sec.  
Scheduled delivery

Code 12 HIGH MESSAGES - \$4.35

5 day retention of messages  
30 second messages  
Scheduled delivery every 10 min 5x  
Maximum messages 30

Code 22 - BUSINESS BASIC \$4.35

Greeting 60 sec  
7 day retention of messages  
60 second messages  
Scheduled delivery  
Maximum messages 20

Code 23 - BUSINESS NOTIFICATION \$5.35

4 day retention  
60 second messages  
Maximum 15 messages  
Scheduled delivery  
Message notification  
Message transfer

Code 30 - BUSINESS ENHANCED \$6.35

10 day retention  
Greeting 30 seconds  
120 sec messages  
Maximum messages 30

Code 35 - BULLETIN BOARD \$5.50

Bulletin Board

GENERAL TARIFF

CALL ANSWER SERVICE/VOICE MAIL

3. INTEGRATED VOICE MESSAGE SYSTEM (IVMS)

- 3.01 IVMS is a Digital Multiplex Systems (DMS) based service providing integration between a DMS central office and an external Voice Messaging System (VMS) using Simplified Message Desk Interface (SMIDI) technology. IVMS includes the required access arrangements to allow voice information to be transferred between the DMS switching equipment and an external voice messaging system.
- 3.02 IVMS is provided with touch-tone equipped Individual line service.
- 3.03 IVMS provides the capability of answering calls and recording messages associated with these calls.
- 3.04 The following rate and charges apply for IVMS access arrangements and are in addition to other applicable rates and charges:

USOC	DESCRIPTION	MRC	SC
	Data Access Port, each (See Note 1)	\$285.00	See Note 2
	Voice Access Lines, each	\$50.00	MESC

Note 1: In addition a Schedule 4 type 4 Data Channel with a company provided private line 202 type modem on each end is required between the DMS central office and the VMS equipment located in the DMS Lansdowne wire-centre area. The monthly rate for each 202 type modem is \$40.00 with a service charge of \$100.00. In addition distance charges are applicable as specified in Section 260.

Note 2: Where no service charge is specified see Service Charges Section 110.

4. INTRODUCTORY OFFER

For Individual Line Touch Tone customers who take one or more Call Answer Service/Voice Mail, Custom Calling Features (Section 490), Ident-A-Call (Section 490), or Call Management Service (Section 490) the Monthly Rate is waived for the first month.

## GENERAL TARIFF

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USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

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1. GENERAL

- 1.01 Equipment, apparatus, or devices provided by a customer shall only be attached to or connected to or used with the Company's facilities in accordance with the requirements stated herein or such further and other requirements as may be specified from time to time by the Company.
- 1.02 Such equipment, apparatus, or devices shall be suitable for operation or use with the Company's facilities.
- 1.03 Any such attachment, or connection to or use with the Company's facilities shall be such that, in the Company's opinion, it does not damage, interfere with or create a hazard of damage or impair the functioning of the Company's service, equipment or channels or create a hazard of danger to the users of the Company's service, equipment or channels, its employees or the public.
- 1.04 The customer shall not have, acquire, secure, or derive any property or patent right in or control over the Company's equipment, apparatus, lines, channels or devices to which such attachment, connection or use is made or any property or patent right in or control over the design, function, operation or layout of the Company's equipment, apparatus, lines, channels or devices. The Company reserves the right to change, in whole or in part, the design, function, operation or layout of its equipment, apparatus, lines, channels or devices as it considers necessary. The Company shall not be responsible to the customer for any of his equipment, apparatus or devices, either in whole or in part, which ceases to be compatible with the Company's facilities or become inoperative because of such changes to the Company's equipment, apparatus, lines, channels or devices.
- 1.05 The Company does not make any representation that its facilities are adapted to the use of the customer-provided equipment, apparatus or devices.
- 1.06 The Company may make such tests and inspections as it considers necessary to determine whether the customer is complying with any or all requirements herein. If, in the Company's judgement, such attachments or connections or use with the Company's facilities do not conform with these requirements, the Company may, at any time, take such action as necessary or remove the attachment or interrupt or terminate the connection or use with the Company's facilities.
- 1.07 When such attachment or connection to or use with the Company's facilities causes the Company to incur any unusual expense or any loss or damage it may recover any such unusual expense or any such loss or damage from the customer.

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

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1. GENERAL (Cont'd)

- 1.08 The limitation of the Company's liability in the attachment, connection or use by a customer or any other person of such customer-provided equipment, apparatus or devices is specified in OIST Section 30.16.01.
- 1.09 Only customer-provided terminal equipment certified under the Terminal Attachment Program of the Government of Canada may be connected to the Company's facilities.

2. SINGLE LINE SERVICE

2.01 Individual Line Service

Individual line business and residential customers may provide and connect certified terminal equipment (item 1.09) to the Company's jack connection.

Customers may also provide and attach terminal equipment by means of an acoustical or induction connection.

2.02 Two-Party and Four-Party Line Service

Two-party and four-party line customers may provide and attach certified telephone equipment (item 1.09) to the Company's jack connection.

Telephone equipment must be inspected and approved by the Company prior to connecting to two-party and four-party line service.

The Company may provide the necessary modifications to a selected type of telephone sets for two-party and four-party line service.

Refer to Section 850, sub-section 5 for details of the inspection and modification charges.

3. MULTI LINE SERVICE

- 3.01 Multi-line customers may provide and attach to the Company's facilities certified terminal equipment (item 1.09). The equipment is connected at the demarcation point on the customer's premises.
- 3.02 Customers may also provide and attach terminal equipment by means of an acoustical or induction connection.



GENERAL TARIFF

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

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4. DIAGNOSTIC MAINTENANCE CHARGE

4.01 The customer, residence or business, is responsible for the operation and maintenance of customer-provided equipment, apparatus or devices attached or connected to or used with the Company's facilities.

When diagnostic testing is made to determine the source of a trouble, and only if the source of the trouble is found to be within the customer-provided equipment, apparatus or devices, a service charge applies for each trouble reported.

The applicable rates and charges for work performed during regular hours are:

For each trouble reported:                      \$40.00

Measurement of time starts upon the arrival of the repairman at the premise where the customer's equipment is located.

Overtime rates and charges apply for work performed outside regular hours or during weekends and statutory holidays.

GENERAL TARIFF

USE OF CUSTOMER-PROVIDED EQUIPMENT WITH THE COMPANY'S FACILITIES

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5. INSPECTION AND MODIFICATION CHARGE

- 5.01 The Company provides inspection and modification services for selected types of customer-provided sets.
- 5.02 The telephone sets, upon modification, can be connected to two-party line and four-party line service.
- 5.03 The applicable non-recurring service charges to inspect, modify and connect a customer-provided telephone set are as shown in Section 110 Service Charges.

DESCRIPTION	BUSINESS	RESIDENCE
Inspect	\$20.00	\$15.00
Inspect and Modify	\$32.00	\$23.00
Inspect, Modify and Connect	\$32.00 + Item D of MESC	\$23.00 + Item D of MESC



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10 June 1997

Mr. Stuart MacPherson  
Executive Director  
Telecommunications  
Canadian Radio - Television and  
Telecommunications Commission  
Ottawa, Ontario  
K1A 0N2

Dear Mr. MacPherson:

**Re: Application for Forbearance of Internet Services**

The Ontario Telephone Association (OTA) files the following application for forbearance from regulation of Internet Services on behalf of the member companies listed in Appendix 1 (the Companies). Specifically, the OTA requests that the Commission make a determination that it will refrain from exercising its powers and performing all duties under sections 24, 25, 27 (1), 27 (5), 27 (6), 29, and 31 of the Telecommunications Act (the "Act"), in accordance with the provisions set out in Section 34 of the Act.

The Companies provide Internet access to subscribers in small, mostly rural Ontario communities<sup>1</sup>. The OTA submits that the Internet Service (IS) market in these communities is sufficiently competitive to make forbearance at this time both appropriate and in the best interests of current and potential ISP customers in these communities.

The OTA notes that on 8 April 1997 the Commission granted forbearance from regulation of Internet service to TELUS Communications Inc. (TCI) and The New Brunswick Telephone Company (NBTEL) (Telecom Order CRTC 97-471). Specifically, the Commission decided that sections 24 (in part), 25, 27 (1), 27 (5), 27 (6), 29, and 31 no longer apply to TCI's and NBTEL's Internet services.

The Commission granted forbearance from regulation of Internet service to TCI and NBTEL because TCI and NBTEL were able to show that:

1. the IS market within their respective territories is competitive and dynamic;
2. they are not dominant in their respective IS markets;

<sup>1</sup> A list of the communities served by each Companies' Internet Service Provider (ISP) operation is provided in Appendix 2.

3. there are no barriers to entry into the IS market;
4. the basic requirements for entering the IS market are readily available;
5. a large number of ISPs have entered their respective IS markets in a relatively short period of time;
6. the transmission facilities required by competitors to offer IS are readily available on a tariffed and non-discriminatory basis from local telcos;
7. there is rivalry among ISP competitors.

The OTA submits that while the Companies' IS markets may differ from those of TCI and NBTel in terms of geographic size, population, and population density, these markets nonetheless exhibit similar competitive characteristics and that the granting of forbearance is in the best interest of current and potential Internet subscribers in these markets. Accordingly, the OTA asks that similar forbearance be granted to the Companies.

**The IS market is competitive and dynamic/The Companies are not dominant/There is rivalry.**

None of the Companies hold dominant positions in the provisioning of Internet access in their respective territories. Customers have IS options other than those provided to them by the Companies<sup>2</sup>. Further, the Companies' market shares range between 4.5% and 20.7%, hardly a dominant position in either case.

**There are no barriers to entry/Transmission facilities required to offer IS are available**

The OTA submits that there are no barriers to entry in the Companies' IS markets for which this application for forbearance should be denied.

Competitors and new entrants are free to price their Internet services in response to market demand, customer-specific considerations, and the actions of their competitors. The Companies, on the other hand, are constrained by both the prices set out in tariffs approved by the Commission and the regulatory process of filing for and receiving approval of revisions to these tariffs.

Finally, transmission facilities required to offer Internet service in the Companies' territories are readily available from the Companies on a tariffed basis.

### **Conclusion**

The IS market in the Companies' service territories is competitive, and will likely become more so as the cost of the technology declines in price and more innovative technologies are introduced. The Companies require the pricing flexibility to address competitive pressures and remain an affordable alternative for their current and potential Internet subscribers. Because of this competitive environment and the fact that competitors are not subject to the same regulatory

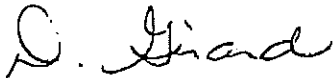
<sup>2</sup> A list of the Companies' ISP competitors and their respective WWW addresses is provided in Appendix 3.

obligations, the Companies are at a competitive disadvantage when their competitors price their services in such a way as to make it impossible for the Companies to respond in a timely manner due to the tariff filing process.

The Companies have no incentive to price their Internet services at an unreasonably high level, as their customers can simply change service providers. Further, the Companies have no incentive to price below costs in a predatory manner, as they are not permitted to cross-subsidize their IS losses with revenue from their telco. businesses. Such a strategy would simply result in revenue loss.

The OTA submits that forbearance in this case is consistent with telecommunications policy objectives set out in the Act, and requests that the Commission approve this application for forbearance expeditiously.

Yours truly,



Debbie Girard  
Member Relations Manager & Corporate Secretary

## Appendix 2

<i>Company</i>	<i>Primary Exchanges</i>	<i>EAS Exchanges</i>
Durham Telephones Ltd.	Cavan Milbrook	Baillieboro Peterborough
Huron Tel	Ripley Dungannon	Kincardine Goderich Auburn Lucknow
Lansdowne Rural Telephone Company Ltd.	Lansdowne	Gananoque
Roxborough Telephone Company Ltd.	Moose Creek	Avonmore Casselman Cornwall Hull Maxville Ottawa
South Bruce Rural Telephone Company Ltd.	Mildmay Teeswater	Hanover Neustadt Walkerton Wingham
Wightman Telephone Ltd.	Ayton Clifford Gorrie Neustadt	Brussels Hanover Mildmay Wingham

## GENERAL TARIFF

INTERNET

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1. GENERAL

1.01 1000island.Net is an information service through Lansdowne Rural Telephone Company Limited that provides access to the Internet for individual line residence and business customers. It is not available on two and four party lines. The Internet is a global network of computers that enables connected computers to communicate employing TCP/IP protocols. The Internet gives the user access to enormous global information database, electronic mail, news services, file transfer and group discussions.

2. ACCESS

- 2.01 Internet service is provided through dial-up (non-dedicated) access and dedicated access.
- 2.02 Dial-up access is provided through terminal servers equipped with dial-up asynchronous modems. Customers dial into a terminal server that allows personal computers equipped with a modem to communicate with the Internet using TCP/IP protocols. Customers will be provided a TCP/IP address, a local calling number and one mail box on the server.
- 2.03 Dial-up access is based on dynamic Internet Protocol (IP) addresses and provides Serial Line Interface Protocol/Point to Point Protocol (SLIP/PPP) access to the Internet.
- 2.04 Dedicated access provides a direct connection to the Internet at speeds up to 56 kbps.

*see p 283*